GOVERNMENT OF INDIA
PERSONNEL,PUBLIC GRIEVANCES AND PENSIONS
LOK SABHA

UNSTARRED QUESTION NO:3604
ANSWERED ON:22.12.2004
LETTERS WRITTEN TO PM AND MEMBERS OF CABINET
Saroj Shri Tufani

Will the Minister of PERSONNEL,PUBLIC GRIEVANCES AND PENSIONS be pleased to state:

(a) whether the Government is aware that the letters written by Hon`ble Members to the Hon`ble Prime Minister and the Members of his cabinet are not being replied timely;

(b) if so, the reasons therefor;

(c) the number of letters written by Hon`ble MPs to the Hon`ble Prime Minister and the Members of his cabinet during the period of June, 2004 to November, 2004; and

(d) the number of letters out of these whose acknowledgements were sent to Hon`ble Members of Parliament?

Answer

MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTRY AFFAIRS.(SHRI SURESH PACHOURI)

(a), (b), (c) & (d): Detailed guidelines has been framed in the Central Secretariat Manual of Office Procedure for responding to the letters received from the Members of Parliament. The guidelines also provide the time limits for acknowledgement and response to such letters. The individual Ministry/Department is required to ensure and monitor the compliance with the guidelines. The Government has always taken prompt action on complaints of non-acknowledgement of such letters. The relevant guidelines have also been reiterated from time to time.